



Debtmaster®
The Ultimate Collections Experience

Superior Design



Customizable and Scalable

Debtmaster is used by agencies that handle millions of debtors, tens of millions of payments and letters, and hundreds of millions of notes and phone numbers.

Whether you are an agency with 400 collectors or just starting out with only 3 collectors, you will find it almost impossible to outgrow Debtmaster.

Our encrypted database outperforms most databases used for collections today, and offers User Defined Fields to create, store, and categorize unlimited debt, debtor, and client information.

User Interface

With a clean, slick and well organized interface, the collector window is the heart of Debtmaster. Schedule promises to pay, initiate action codes, view credit reports, view scanned documents or take checks by phone. This 100% Windows® based interface will increase your collectors' efficiency and productivity.

Built In Connectivity

Debtmaster is the centerpiece that connects all the industry leading tools together into one package secured with database encryption. Connect your business to companies specializing in ACH Processing, Skip Tracing, Letter Outsourcing, IVR, Telephony, and more! Open design structure allows connections to advanced 3rd party reporting tools such as Crystal Reports Pro® and Excel®. In addition, your clients may connect remotely over the Internet to audit their accounts.

Workflow Control

Debtmaster is designed to use unique rules and handling instructions based on the code attached to the debt type. This flexibility gives you the power to service many clients across a wide range of creditors. Whether you are collecting on checks, retail, commercial, municipal fines, medical, or purchased debt, Debtmaster allows you to do all of this from one or multiple office locations with a centralized database.

Quick Start-Up



Complete Package

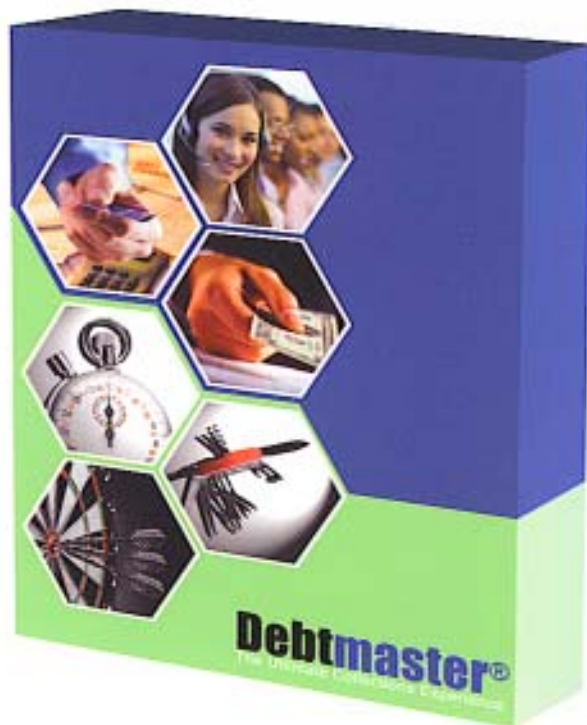
Debtmaster is not your average collections suite. With built-in features such as electronic payment processing, scanned document viewing, skiptracing, and dialer integration, Debtmaster is the perfect choice for your collections enterprise.

Available in Three Editions

- *Standard Edition* is perfect for small to medium agencies.
- *Professional Edition* is designed for larger firms with a more diverse client base and demanding needs.
- *Enterprise Edition* is built to fit the needs of large firms who have multiple office locations sharing a central database server.

Reliable Installation

Debtmaster is so well designed and tested that your installation experience will be in shocking contrast to those of our competition. Be up and running in no time with confidence that our install process was tested across a multitude of current and past operating system platform combinations.



Training

Designed to fit your needs and schedule, Comtronic Systems offers the training packages that fit you best. Choose from training at your site, our facility, or remote online training via Microsoft Live Meeting®. Our expert staff is ready to assist you on your terms.



Consistent Results



Time Tested

With over 20 years of Debtmaster® innovation, we have successfully installed Debtmaster at more than 1,300 collection agencies, law firms, debt buyers and banks. Our reputation for quality, responsive upgrades, and talented support staff have earned us a top seat within the collections industry.

Trust Accounting & Reporting

You just can't place a value on accurate information and accounting that consistently balances to the penny. Year after year, Debtmaster has set the standard for accounting and fast accurate reporting in a client-friendly way.



Support

Easy to use, with support behind you when you need it. With an electronic help manual, all users logged in to Debtmaster have a complete manual at their fingertips. If that's not enough, there is also our CyberTech help desk database at www.debtmaster.com with up-to-date news and tips at your disposal.

Secure

You control how restrictive you need to be by authorizing menus, task and functions, as well as controlling whether certain employees will have the ability to personalize their workflows, screen layouts and worklists. Furthermore, HIPAA compatibility allows you to regulate which users are authorized to view and work protected accounts.

Crash Resistant

Debtmaster is used by many agencies that handle millions of debtors, tens of millions of payments and letters, hundreds of millions of notes and phone numbers. With that kind of volume only the best products like Debtmaster, and its Sybase SQL database with *Automatic Recovery* can protect you. Surviving power and hardware failures without corrupting your data is a must have!

Feature Highlights

- **100% Windows Based with Minimum IT Maintenance**
- **SQL Database for Reliability, Performance and Scalable Growth**
 - Sybase database for superior reliability and automatic recovery.
 - Encryption secured database.
- **Broad, Built-in Connectivity**
 - Metro 2 credit bureau reporting.
 - Processing credit bureau inquiries.
 - Browser-based remote access via the Internet.
 - Real time predictive dialer.
 - Scanned documents.
 - Skiptracing integration.
 - Online claim support for law firms.
 - ODBC access with Crystal Reports®, Access DB®, Excel®, etc.
 - Importing & exporting data flexibility.
- **Efficient and Productive User Interface**
 - Full account import/export capabilities.
 - Custom manager defined worklists.
 - New accounts can be auto-matched.
 - Prints checks, statements, reports, and 1099's.
 - Time zone support to help with FDCPA rules.
 - Real time predictive dialer.
 - Electronic and scanned documents handling.
 - Promised payment scheduler & calculator.
- **Complete Package Covers Everything You Need**
 - Integrated check by phone.
 - Integrated ACH electronic funds transfers.
 - Supports Canadian Goods & Services Tax, postal codes, SIN numbers, etc.
 - Supports letter outsourcing, printing in-house or any combination.
 - Electronic account forwarding.
- **Installation is Fast and Complete in One Shot**
- **Training from our Expert Staff**
- **Time Tested**
- **Crash Resistant**
- **Secure**
 - HIPAA compliance features.
 - Administrator-controlled security access.
- **Trust Accounting and Reporting**
 - Client/Portfolio cost analysis.
 - Calculates interest and tracks numerous user defined fees.
 - Client trust checks and statements created in one process.
 - Complete pre-collection and client billing.
- **Support**



Call for an Online, Interactive
Demonstration. See firsthand
why Debtmaster is The Ultimate
Collections Experience.



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